

# COMMUNITY RESOURCE GUIDE



*This guide is a representative sampling of social services programs available to the community. Please note that funding availability is subject to change at any time. For more specific support and additional resources, please contact the Employee Assistance Program (EAP) directly at 754-322-9900 and speak with a counselor.*

## Covid 19 Related Resources

### Health/ Health Insurance

#### Aetna

Aetna **CONTINUES** to waive member co-pays for diagnostic testing related to COVID-19. The test can be done by any approved testing facility. This member cost-sharing waiver applies to all Commercial, Medicare and Medicaid lines of business. The policy also aligns with the new Families First legislation and regulations requiring all health plans to provide coverage of COVID-19 testing without cost share.

#### Teladoc Visits

Effective Friday, June 5, 2020, co-pays for Teladoc visits will resume

#### Inpatient Admissions

Through September 30, 2020, Aetna is extending all member cost-share waivers (co-pay, deductible & co-insurance) for inpatient admissions for treatment of COVID-19 or health complications associated with COVID-19.

#### Telemedicine Visits

In-network Telemedicine visits for **outpatient behavioral and mental health counseling services** will continue be covered with no co-pay through September 30, 2020.

o All other co-pays for Telemedicine visits will resume, effective June 5, 2020.

#### Aetna's Healing Better Program

- Members who are diagnosed with COVID-19 will receive a care package containing CVS over-the-counter medications to help relieve symptoms. The package will also include personal and household cleaning supplies to help keep others in the home protected from potential exposure.

**Covid-19 Testing Sites\***  
**Broward**

**C.B. Smith Park (Drive-Through) –**

*Will Test Asymptomatic*

900 North Flamingo Road, Pembroke Pines

9AM - 5PM, 7 days a week

**Cleveland Clinic**

Krupa Center

3250 Meridian Parkway, Weston

Monday – Friday 8AM - 5PM

Potential patients should call the Cleveland Clinic Florida appointment center at 954-659-5951 to be scheduled for a test. Callers will be screened by a nurse who will determine whether the caller meets the federal testing criteria.

**Dania Beach City Hall – *This site open June 18 – July 2***

100 W. Dania Beach Blvd., Dania Beach

Thursday through Saturday, June 18-20 and June 25-27, Noon – 6PM

Tuesday through Thursday, June 30-July 2, Noon – 6PM

**Holiday Park (Drive-Through) - *Will Test Asymptomatic***

1150 G. Harold Martin Drive, Fort Lauderdale

Tuesday - Saturday, 9AM - 4PM The City of Fort Lauderdale in partnership with the Florida Division of Emergency Management, Florida Department of Health, and American Medical Response (AMR). Testing is available to anyone over the age of 18 with or without COVID-19 symptoms. Appointment required; no doctor referral needed. Call 1-800-209-7919 to schedule an appointment. Proper ID is required with name, date of birth, and photo. Face covering required. No walk ups.

**North Lauderdale (Walk-Up) – *Will Test Asymptomatic***

4001 Bailey Road, North Lauderdale

9AM – 5PM

No car is required for this site, but parking is available. Testing is available for symptomatic and asymptomatic persons.

**Publix at Coral Ridge (Walk-Up) – *Will Test Asymptomatic***

11600 W. Sample Road, Coral Springs

Free testing is available for symptomatic and asymptomatic persons over the age of 18. Site will be able to conduct up to 100 test collections per day; results available within 5-7 days. This site is a partnership between Publix, Florida Division of Emergency Management and Quest Diagnostics.

**\*Residents who believe they are eligible for the mobile/in-home testing option should call the Broward County COVID-19 Call Center at 954-357-9500 for a pre-qualifying assessment. The Call Center is open from 8AM to 6PM seven days a week.**

Revised 06/17/2020

## **Miami-Dade \***

<https://www.miamidade.gov/global/initiatives/coronavirus/schedule-test.page>

### **Marlins Park**

West parking lots –

501 Marlins Way, Miami, FL 33125

- Open seven days a week starting at 9 a.m.
- Daily testing is available at this site for 400 people

You can [make an appointment online](#) or by calling 305-499-8767. The appointment line opens seven days a week at 9 a.m. The appointment line will remain open until all appointments for the next day have been filled.

### **Miami-Dade County Youth Fairgrounds**

10901 Coral Way, Miami, FL 33165

Enter by Southwest 107th Avenue at Southwest 20th Street

- Open seven days a week starting at 9 a.m.
- Daily testing is available at this site for 330 people

You can [make an appointment online](#) or by calling 305-499-8767. The appointment line opens seven days a week at 9 a.m. The appointment line will remain open until all appointments for the next day have been filled.

### **South Dade Government Center**

Lot E behind building –

10710 SW 211th Street, Cutler Bay, FL 33189

- Open seven days a week starting at 9 a.m.
- Daily testing is available at this site for 400 people.

You can [make an appointment online](#) or by calling 305-499-8767. The appointment line opens seven days a week at 9 a.m. The appointment line will remain open until all appointments for the next day have been filled.

### **Hard Rock Stadium (Testing & Antibody Testing)**

East Parking Lot –

347 Don Shula Drive, Miami Gardens, FL 33056

- Open seven days a week from 9 a.m. to 5 p.m.
- Maximum of 750 tests performed per day. No appointment is needed.

**\*Senior citizens and individuals over the age of 18 with disabilities who are experiencing symptoms but are homebound may call to request a COVID-19 test to be performed at their home by Miami-Dade Fire Rescue staff. There are two ways to schedule an appointment:**

**You may call 305-499-8767 starting at 9 a.m., Monday - Saturday. The appointment line remains open until all appointments have been issued.**

## **Palm Beach \***

### **Lakeside Hospital**

39200 Hookey Hwy  
Belle Glade, FL 33430

Days of operation: Mon. - Sat. 8 a.m. - 3 p.m.

- Testing Criteria: All ages, regardless of symptoms
- Call to schedule an appointment: 561-642-1000

### **Florida Atlantic University**

901 NW 35<sup>th</sup> Street  
Boca Raton, FL 33431

Hours of Operation: Mon. – Fri. 8 a.m. – 12 p.m.

- Testing Criteria: All ages, regardless of symptoms
- Appointments: 800-209-7919

### **Home Depot**

9820 Glades Road  
Boca Raton, FL 33434

Hours of Operation: 7 days a week 9 a.m. – 5 p.m.

- Testing Criteria: Ages 18 and older, regardless of symptoms

### **Drive-Thru Testing Sites**

#### **FITTEAM Ballpark of the Palm Beaches**

5444 Haverhill Road  
West Palm Beach, FL 33407

Hours of Operation: Mon. – Sat. 8 a.m. – 12 p.m.

- Testing Criteria: Ages 18 and older, regardless of symptoms
- *Offers antibody testing to ages 18 and older*

#### **South County Civic Center in Delray Beach**

16700 Jog Road  
Delray Beach, FL 33446

Hours of Operation: Mon. – Sat. 8 a.m. – 4 p.m.

- Testing Criteria: Ages 18 and older, regardless of symptoms

**\*Residents who believe they are eligible for the in-home testing option should call the Palm Beach County Emergency Information Center (EIC) at 561-712-6400 for a pre-qualifying assessment. The testing line is open from 8 AM to 5 PM Monday through Friday.**

# **Financial Assistance**

## **Florida Power and Light**

If you are having difficulty paying your electric bill due to Covid-19, contact FPL directly at 800-226-3545. FPL will work with your personal situation and come up with a solution.

### **City of Fort Lauderdale Rental Assistance**

The City of Fort Lauderdale's Housing and Community Development office will offer rental assistance to eligible residents of Fort Lauderdale who experienced job loss due to COVID-19. Funding is limited and assistance will be provided on a first-ready, first-served basis. Under the program, a lease agreement must already be in place, rental assistance will be paid directly to the landlord, and rents should be reasonable and meet fair market rent rates. Eligible residents will receive up to three months of assistance not to exceed a maximum of \$5,000 in total benefits. Assistance is contingent upon available funding. For more information, please call 954-828-4527.

### **SHIP Rental Assistance**

You may qualify for rental assistance if COVID-19 has impacted your ability to pay your rent.

- First Come, First Served
- You must reside in eligible cities within Broward County.
- You must have lost your job or had a reduction of employment
- You must meet household income guidelines
- You must complete on line orientation  
at: [Broward.org/FamilySuccess/Pages/TutorialOrientation.aspx](http://Broward.org/FamilySuccess/Pages/TutorialOrientation.aspx)

Applicants will be asked provide documentation.

For more information contact centers within your area:

Northwest Family Success Center: (954) 357-5000 / Coral Springs

North Family Success Center: (954) 357-5340 / Pompano

South Regional Family Success Center: (954) 357-5650 / Carver RanchesSea Ranch  
Lakes

Central Family Success Center: (954) 357-5001 / Fort Lauderdale

## **CITY OF POMPANO BEACH**

### **COVID-19 EMERGENCY RENTAL ASSISTANCE PROGRAM**

In an effort to assist residential renters who have experienced a loss of income as a direct result of COVID- 19, the Office of Housing and Urban Improvement has developed the COVID-19 Emergency Rental Assistance Program.

#### **What requirements need to be met in order to apply**

The dwelling unit must be located within the City of Pompano Beach.

Landlord must provide proof of ownership of the property and there must be an active rental agreement or lease in the applicant's name.

The rent must have been current as of March 27, 2020.

Documentation of financial hardship (ex: loss of income, unexpected medical bill, unexpected car repair, etc.)

The applicant must be able to document a loss of income as a direct result of COVID-19.

The household income must be at or below the following Area Median Income Level (AMI). To estimate your household income, multiply your gross monthly income by 12.

To apply for the program, you will need to complete an application package; which can be found online at <https://pompanobeachfl.gov/pages/ohui> The first page of the package will detail additional supporting documentation you must provide. You do not need to provide items if they are not applicable to your household.

Questions can be submitted by email to [OHUI@copbfl.com](mailto:OHUI@copbfl.com) or phone 954-786-4659

## **MISSION UNITED-Financial Assistance for Veterans**

A critical program supporting United States military veterans and their families as they re-acclimate to civilian life. MISSION UNITED focuses on employment services, legal assistance, education, financial services, homeless assistance, health and housing support.

**954-486-4833** <http://www.unitedwaybroward.org/missionunited>

**\*Additional funds for financial assistance/housing available through 7-30-2020 for veterans who qualify.**

## **Unemployment Compensation Assistance**

<https://floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/apply-for-benefits>

## **Link to Banks Offering Relief to Customers due to COVID 19**

<https://www.forbes.com/sites/advisor/2020/04/03/list-of-banks-offering-relief-to-customers-affected-by-coronavirus-covid-19/#65efde264efa>

## **Helpline for City of Sunrise Residents**

Have questions? Need help with food resources, senior services, or other important needs? Contact our Resource and Referral Call Center by calling 954-746-3670 between 8:00 a.m. and 6:00 p.m., Monday through Friday – or emailing [CompassionOfficer@sunrisefl.gov](mailto:CompassionOfficer@sunrisefl.gov).

## **Food Distribution**

### **Feeding South Florida Food Distribution Dates, Times, and Locations**

<https://feedingsouthflorida.org/wp-content/uploads/2020/06/Distribution-Dates.pdf>

### **Together 4 Broward Interactive Food Map**

<https://fheed.maps.arcgis.com/apps/webappviewer/index.html?id=d11334234f7b4d6da572f326d8dad7d>

### **Broward County Public Schools Summer Meals**

<https://www.browardschools.com/food-nutrition>

## **BANKRUPTCY COUNSELING & EDUCATION:**

- U.S. Trustee Program:  
<http://www.usdoj.gov/ust/>  
E-mail: [ust.cc.help@usdoj.gov](mailto:ust.cc.help@usdoj.gov)  
**202-514-4100**

List of approved providers of personal financial management and debtor education by area and language.

- Apprisen Consumer Credit Counseling Service  
<http://www.apprisen.com>  
**800-355-2227**

Approved provider of personal financial management and debtor education required for filing bankruptcy - **\$50 or less** for **each** pre and post education.

## **BUDGETING, MONEY MANAGEMENT COUNSELING FINANCIAL EDUCATION, COUNSELING & REFERRAL:**

- Apprisen Consumer Credit Counseling Service  
<http://www.apprisen.com>  
**800-355-2227**  
**No Cost**

- Consolidated Credit Counseling Services  
<http://www.consolidatedcredit.org>  
**800-320-9929 or 888-692-7212**  
**Free debt analysis**

## **DEBT MANAGEMENT:**

- Apprisen Consumer Credit Counseling Service  
<http://www.apprisen.com>  
**800-355-2227**  
Program cost is **\$25 or less** initial set-up fee plus **\$25** monthly service fee
- Consolidated Credit Counseling Services  
**Free Debt Analysis**  
<http://www.consolidatedcredit.org>  
**800-320-9929**  
Program cost is **\$49 or less** initial set-up fee (**waived** for **SBBC employees**) plus **\$30 - \$49** monthly service fee (bookkeeping fee).

## **DEPARTMENT OF CHILDREN AND FAMILIES:**

- ACCESS (Automated Community Connection to Economic Self-Sufficiency)  
[www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)  
**954-267-2000 or 866-762-2237**

There will be a pre-screening to see if you qualify for benefits. Apply for Food Stamps, Temporary Cash Assistance or Medicaid. Report changes to your Food Stamps, Temporary Cash Assistance or Medicaid case. Check case status or benefit information. Medicare Prescription



Drug Program, Social Security Administration's Low-Income subsidy application. Locate emergency food assistance in your area through Feeding South Florida at **954-518-1818**.

## **EDUCATION**

- **Early Learning Coalition of Broward County, Inc**

6301 NW 5<sup>th</sup> Way, Suite 3400

Fort Lauderdale, FL 33309

[www.elcbroward.org](http://www.elcbroward.org)

**E-mail: [info@elcbroward.org](mailto:info@elcbroward.org)**

**954-377-2188 P**

**954-377-2192 F**

Provides the resources, advocacy, leadership, coordination, and oversight for early care, and education for children from birth to school age. To support access to school-age care to ensure children's success in school.

## **EMERGENCY FOOD:**

- **Gulf Stream Baptist Association**

**954-961-7970**

No fee for those within 150% of Federal Poverty Guidelines. This program provides information for individuals in need of food, available through 44 pantries in several churches throughout Broward County; as well as rental assistance to those who qualify. Monday – Thursday, 8:30 a.m. - 4:30 p.m., Friday 8:00 a.m. – 4:00 p.m.

- **Florida Impact- Food Stamp Resource (Tallahassee, FL):**

<http://www.flimpact.org/resources/nutrition.html>

**850-309-1488**

The Supplemental Nutrition Assistance Program (SNAP—formerly the Food Stamp Program) helps low-income households buy nutritious food. It is also called the Food Assistance Program within the state of Florida.

A SNAP household is normally a group of people who live together and buy food and prepare meals together. If your household passes the SNAP's eligibility rules, the amount of benefits you get will depend on the number of people in your household and how much monthly income is left after certain expenses are deducted. An individual must live in the state of Florida. An applicant must be a U.S. citizen or have a qualified noncitizen status. Asset limits (\$2000 in countable assets) only apply to households with a member disqualified for breaking Food Assistance Program rules, felony drug trafficking, running away from a felony warrant, or not participating in a work program. If at least one person is age 60 or older or disabled, the limit goes up to \$3,000 in countable assets

- **HOPE South Florida (Also Provides Homelessness Assistance)**

1100 N. Andrews Avenue

Fort Lauderdale, FL 33311

**954-566-2311**

[HELP@HOPESOUTHFLORIDA.ORG](mailto:HELP@HOPESOUTHFLORIDA.ORG)

- **LifeNet4Families (Also Provides Homelessness Assistance)**

**(954) 792-2328**

LifeNet4Families serves approximately 5,000 individuals and families annually. There is a dire need for food services with the target population plagued with issues of food insecurity, homelessness, and poverty. LifeNet4Families works to ensure that individuals and families residing in Broward County and facing hardships are able to obtain food and other basic necessities. While reducing hunger is the primary goal of the organization, LifeNet4Families works to help clients regain or maintain stability by providing clients with access to on-site shower facilities, haircuts, clothing, counseling, referrals, job readiness preparation, emergency financial assistance, mailing address usage, and mail retrieval services. Emergency Food Boxes, Baby formula, diapers, baby food, Clothing and Shoes, School uniforms, backpacks, etc., Eyeglasses, Mail Services, Job Training, Emergency Financial Assistance, Referral Services, Travel Vouchers, Disaster Assistance, Hygiene Supplies, Holiday Food Baskets.

- Feeding America  
<http://feedingsouthflorida.org>

**Put zip code in “Agency Locator” to identify Agency based on zip code. Please call agency first before visiting.**

- ◆ Feeding South Florida
  - Broward County  
**954-518-1818**
  - Miami-Dade & Monroe Counties  
**305-633-9861**
  - Palm Beach County  
**561-659-5070**

- Salvation Army-  
**954-524-6991**  
Food pantry is open on Thursdays only starting at 9:00 – 11:30a.m. Pick up available **once every two months**. Must present identification showing you are a Broward County resident.

## **EMERGENCY FINACIAL ASSISTANCE:**

**Family Success Centers:***(See an EAP Counselor for referral assistance, may result in access to additional funding)*

Provides rental, mortgage, and utilities payment assistance.

- **Annie L. Weaver Health Center and Family Success Center**  
2011 N.W. 3rd Ave.  
Pompano Beach, FL 33060 Broward County Transit Bus Route 20  
**954-357-5340**  
TTY: 800-955-8770 (For persons with hearing and speech impairments)  
**Fax:** 954-357-5931  
**Hours:** Monday - Thursday 7:30 a.m. – 6:30 p.m.  
Friday 7:30 a.m. – 5:30 p.m.

- **Edgar P. Mills Multi-Purpose Center**  
 900 N.W. 31st Ave, Suite 3000  
 Fort Lauderdale, FL 33311  
 Broward County Transit Bus Routes 36, 40  
**954-357-5001** Fax: 954-357-5004  
 TTY: 800-955-8770 (For persons with hearing and speech impairments)  
**Hours:** Monday - Friday: 7:45 a.m. – 6:30 p.m.
  
- **Northwest Family Success Center**  
 10077 N.W. 29th St.  
 Coral Springs, FL 33065  
 Broward County Transit Bus Route 88 with a 1/3 mile walk  
**954-357-5000**  
 TTY: 800-955-8770 (For persons with hearing and speech impairments)  
**Fax:** 954-357-6452  
**Hours:** Monday, Wednesday & Friday: 8:00 a.m. - 5:00 p.m.  
 Tuesday & Thursday 8:00 a.m. – 6:30 p.m.
  
- **South Region Family Success Center (Carver Ranches)**  
 4733 S.W. 18th St.  
 Hollywood, FL 33023  
 Broward County Transit Bus Route 5  
**954-357-5650**  
 TTY: 800-955-8770 (For persons with hearing and speech impairments)  
**Fax:** 954-357-5695  
**Hours:** Monday, Wednesday & Friday 8:30 a.m. – 5:00 p.m.  
 Tuesday & Thursday 8:30 a.m. – 6:30 p.m.
  
- **Jewish Family Services-Emergency Aid:**  
**954-370-2140**  
 The Jewish Family Services –Emergency Aid program maintains a small restricted account to meet the needs of the homeless and others not eligible for local financial assistance. Must demonstrate inability to meet financial obligations; for a food voucher must have a referral or document current crisis. Need ID and proof of financial debts. Call for an assessment and appointment, Monday – Thursday, 9:00 a.m. – 5:00 p.m., Friday 8:00 a.m. – 4:00 p.m.
  
- **Catholic Charities – Providence Place**  
**954-630-9793**  
 Provides information and referrals to various social service resources for appropriate assistance; provides once only rental/mortgage assistance and food vouchers. Food voucher calls accepted on **Fridays only** 10:00 a.m. – 12:00 p.m. Must be a Broward County resident with temporary interruption/reduction of income (other resources exhausted). No assistance available for utilities. Leave a message with your name and number and they will call back

- Broward Regional Health Planning Council (Housing Assistance)  
**954-567-9688**  
[www.brhpc.org](http://www.brhpc.org) Provides assistance with late rent, mortgage and utility payments. Assistance with move-in - first and last month's rent for Broward County residents who qualify.
- Salvation Army- Financial Assistance  
**954-524-6991**  
The Salvation Army's Financial Assistance program provides emergency rent and mortgage financial assistance. They also provide assessments and referrals for short term needs which include provisions of food, clothing. (Food pantry distribution is available all-day Monday through Friday to individuals with proper criteria). Participants must prove severe temporary financial hardship.
- Junior Welfare Society (**By Referral Only**)  
Junior Welfare Society is a volunteer run organization that serves as an emergency resource for public and private social service agencies. They offer one-time emergency assistance when all other alternatives have been exhausted and immediate help is needed furnishing readily available funds. They offer rent and FPL assistance, clothing, appliances, car repairs, eye glasses, furniture, food, diapers and medical supplies. Clients must provide proof of need such as eviction notice, copy of mortgage, bills etc. No assistance for move in expenses (i.e. first/last/security). Referrals must be made by a qualified social service agency only. *(See an EAP Counselor for referral assistance)*
- American Red Cross  
**954-342-9900**
- Hope Outreach Center-Emergency Assistance: (Dania, Davie, and Cooper City residents only)  
**954-321-0909**  
Serves primarily as a food pantry but also provides final notice, partial rent and FP&L assistance. Service is reserved primarily for those that are within 120% of the Federal Poverty Line (FPL). Must have a picture ID, and referral from another agency. *(See an EAP Counselor for referral assistance, may result in access to additional funding)*
- Gateway Community Outreach- Administration  
**954-725-8434**  
Provides assistance, 1<sup>st</sup> month's rent only (no last and security), food, prevention/case management and ancillary services to nearly homeless or homeless individuals and/or families; Mentoring Program available by referral from pantry satellites. Photo identification required; assessment and evaluation done at initial intake. Friday, 9:00 a.m.  
*(Broward residents only)*

<http://www.lifenet4families.org> [info@lifenet4families.org](mailto:info@lifenet4families.org)

- **FLORIDA POWER AND LIGHT (FPL) ASSISTANCE:**

[http://www.fpl.com/community/human\\_services.html](http://www.fpl.com/community/human_services.html)

**Care To Share Program**

Broward: Community Action Agency

<http://broward.org/family>

**954-357-5025**

*To be eligible for FPL Care To Share Program funds, FPL customers must:*

- reside in the FPL service area
- have identification with the same address as the FPL account
- possess a
  - delinquent FPL bill
  - final notice or
  - disconnect notice;
  - current bill may also be eligible, if the agency caseworker deems appropriate
- be in imminent danger of having electric service disconnected
- have electric service already disconnected
- have a plan to pay future bills
- have experienced a personal or family crisis
- have exhausted other available energy assistance sources, such as government funded programs and;
- have an income that falls at or below agency income guidelines.

**Community Action Agency**

900 Martin Luther King Jr Ave #3100, Fort Lauderdale, FL 33311

(954) 357-5025

**Low Income Home Energy Assistance Program (LIHEAP)**

The LIHEAP program provides qualifying low-income families with financial assistance for electric bill payments. Payments of up to \$900 per year are available, depending on income and eligibility. LIHEAP application periods may periodically close, for example if current year funding is exhausted. The Broward County LIHEAP Program is for Broward County residents only. [2018 LIHEAP Application](#)

- **NW Federated Women's Club-Emergency Home Energy Assistance**

**954-714-3500**

Provides financial assistance for home energy needs to seniors over the age of 60, who are US citizens or legal residents. Participants must meet annual income criteria to qualify and are eligible for this program only once per season. The cooling season runs from April - September and the heating season from October - March. If FPL bill exceeds the maximum financial assistance allowance of \$600, individuals must provide proof of available funds necessary to pay the difference.

- **NE Focal Point- Emergency Home Energy Assistance**

**954-480-4441**

Provides supportive services to individuals 60 years old and over that help improve their independence and encourages their involvement with the community. Activities include physical

fitness/ exercise room, counseling, nutrition, recreation, information and referral, library services, health support, shopping assistance and a computer lab. Northeast Focal Point is also a Congregate Meal Site serving lunch beginning at 11:30, Monday through Friday. Also serves as an EHEAP center for seniors with a final past due or disconnect notice from FPL providing they meet household income guidelines. An appointment is required for services.

- NE Focal Point- Emergency Home Energy Assistance

**954-973-0300**

Provides financial assistance for home energy to seniors over the age of 60, who are US citizens or legal residents. Participants must meet annual income criteria to qualify and are eligible for this program only once per season. The cooling season runs from April - September and the heating season from October - March. If FPL bill exceeds the maximum financial assistance allowance of \$600, individuals must provide proof of available funds necessary to pay the difference.

- LOCAL PHONE SERVICE:

Link-up and Lifeline Assistance Program Florida

<http://www.floridapsc.com/utilities/telecomm/lifeline/>

**800-540-7039**

## **HEALTH INSURANCE COVERAGE:**

- Florida Kidcare Outreach Program:

[www.floridakidcare.org](http://www.floridakidcare.org)

**1-800-821-5437 (State Hotline)**

**954-467-4885**

Subsidized coverage is available for families up to 200% of the federal poverty level (FPL). Kidcare also offers a full payment option for those that do not meet the subsidized coverage requirements. Enrollment applications are currently being accepted all year round.

(School Board Employees must apply during the School Board's October open enrollment period to qualify.)

- Healthy Families Broward

**954-561-9681 ext. 1293**

[www.healthyfamiliesfla.org](http://www.healthyfamiliesfla.org)

This program is designed for expectant mothers or those who have an infant less than 3 months old. It is a community based, voluntary home visiting program that promotes positive parenting and child health and development.

## **HOUSING:**

- U.S. Department of Housing and Urban Development (HUD)

Federal Housing Administration (FHA)

[www.hud.gov](http://www.hud.gov)

**FHASecure** program is designed to assist homeowners going into or currently in foreclosure to refinance their existing loan only. Qualified applicant must meet the following 5 criteria:

- history of on time mortgage payments before the borrower's teaser rates expired or loan resets;
- Interest rates must have or will reset between June 2005 and December 2008;
- 3% cash or equity in the home;
- A sustained history of employment;
- Sufficient income to make the mortgage payment

It is also recommended that the homeowners meet with a HUD Approved Housing Counseling Agency listed by states at [www.hud.gov](http://www.hud.gov)

Broward County currently has 8 HUD approved housing counseling agencies listed; the countywide agency listed is the Broward County Housing Authority at [www.bchaf.org](http://www.bchaf.org) 954-739-1114 Ext. 2304.

- Care Connect USA- Mortgage Payment Assistance Helpline  
1-888-739-1114 ext. 2304  
[www.careconnectusa.org](http://www.careconnectusa.org)

- Emergency Housing Assistance (Rental):  
<http://www.myflfamilies.com/service-programs/homelessness/lead-agencies>

Helps families who are homeless or about to become homeless. Money is to the landlord or utility company for rent or back rent, utilities or security deposit. The money cannot be used for mortgage payments. Money is given to those whose income is below 50% of the area's median income. See Coalitions set up by County:

**BROWARD COUNTY:**

1. Coalition to End Homelessness – 954-792-4000

**MIAMI DADE COUNTY:**

1. Miami Dade Homeless Trust – 305-375-1490
2. Miami Coalition for Homelessness – 305-571-8101

**PALM BEACH COUNTY:**

1. Division of Human Services of Palm Beach County – 561-355-4775

- U.S. Department of Housing and Urban Development (HUD)  
Federal Housing Administration (FHA)  
[www.hud.gov](http://www.hud.gov)

- Eligibility is determined by the median income for the county you live in. The income guidelines are defined in the Broward County Income Category Chart.
- Various voucher programs are available.
- It is administered by the local Public Housing Administration offices (PHA) listed by state and available at [www.hud.gov](http://www.hud.gov)

- Broward County Housing Authority  
[www.bchaf.org](http://www.bchaf.org)  
4780 North State Road 7  
Lauderdale Lakes, Florida 33319  
(954) 739-1114 or (954) 497-3726

**Link to affordable communities:**

[http://www.bchaf.org/Pages/Housing\\_Options/Affordable\\_Communities.aspx](http://www.bchaf.org/Pages/Housing_Options/Affordable_Communities.aspx)

- Broward Partnership for the Homeless  
**954-779-3990**
- City of Fort Lauderdale Housing Programs (must be a resident of Fort Lauderdale to access these programs):

***Foreclosure Prevention Program***

**800-569-4287**

Eligibility based on the Federal Income Guidelines (same as Broward County Median Income guidelines). Must complete application packet and schedule appointment. A HUD Certified Counselor must apply on your behalf **after** you have attempted to work with your bank to see if terms of the loan can be modified.

***Housing Recovery***

**954-828-4512**

This program provides home ownership opportunities for lower-income families. The City and private lending institutions work with qualified home buyers to acquire and rehabilitate vacant, single-family properties.

***Owner-Occupied Rehabilitation***

**954-828-4513**

This program provides loans to qualified lower-income homeowners to bring their homes up to City Code standards and help keep neighborhoods attractive.

**IDENTITY THEFT PREVENTION & RECOVERY:**

*(No charge for assistance)*

- <http://www.ftc.gov/idtheft>  
877-438-4338
- <http://www.myfloridalegal.com/identitytheft>

**INFORMATION & REFERRAL:**

*(No charge for referrals)*

- Broward County  
<http://www.211-broward.org/>  
211 or 954-537-0211
- Miami-Dade County  
<http://www.switchboardmiami.org/>  
211 or 305-358-4357
- Palm Beach County  
<http://www.211palmbeach.org/>  
211 or 561-383-1111



## LEGAL SERVICES:

- Legal Aide Services of Broward County
- **954-736-2400**  
Free civil legal advice to income eligible residents of Broward County. Eligible clients are 125% below the poverty line.
- Nova Southeastern University Legal Clinic

[Email Us](#)

**Phone:** 954-262-6063

- Legal Line – Sponsored by Dade County Bar Association  
**866-596-0399**  
Free legal advice first Wednesday of the month from 6pm – 9pm.
- Broward County Bar Association Lawyer Referral Service  
<http://www.browardbar.org/>  
**954-764-8040**  
Cost is \$50 for a half hour consultation – face to face or via telephone

## LOW COST MENTAL HEALTH COUNSELING SERVICES:

*Catholic Charities* - Counseling- Wilton Manors 1505 NE 26th Street Wilton Manors, FL 33305

**(866) 758-0025 Toll free**

*Hope Center* 501 NE 2nd Street Fort Lauderdale, FL 33301 **(954) 463-1630 Main**

*Friends of Children* - Clinical Services (Children only) 3500 N State Road 7 Suite 211-212  
Lauderdale Lakes, FL 33319 **(954) 578-8399 Main**

### **Vet Centers (Veterans Only)**

Vet Centers across the country provide a broad range of counseling, outreach, and referral services to combat Veterans and their families. Vet Centers guide Veterans and their families through many of the major adjustments in lifestyle that often occur after a Veteran returns from combat. Services for a Veteran may include individual and group counseling in areas such as Post-Traumatic Stress Disorder (PTSD), alcohol and drug assessment, and suicide prevention referrals. All services are free of cost and are strictly confidential.

Pompano Beach Vet Center  
2300 West Sample Road, Suite 102, Pompano, FL 33073  
**954-984-1669 Or 877-927-8387**

Fort Lauderdale Vet Center  
3666 W. Oakland Park Blvd., Lauderdale Lakes, FL 33311  
**954-714-2381 Or 877-927-8387**

***Camelot Community Care*** - Family Directions Program (Children from 11 to 17 years of age) 1925 South Perimeter Road Suite# 120 Fort Lauderdale, FL 33309 **(954) 958-0988 Main**

***Boys Town of South Florida*** - Family Preservation (Children up to 17 years of age) 2301 West Sample Road Bldg. 2, Suite 8-B Pompano Beach, FL 33073 **(954) 590-2503 Main**

***Gerena & Associates*** - Family: Healthy Connections Program 9600 W Sample Road Suite 200 Coral Springs, FL 33065 **(954) 340-0560 Main**

***Henderson*** - Youth and Family Services - Family Preservation 2900 West Prospect Road New Vistas Fort Lauderdale, FL 33309 **(954) 731-5100**

***Jewish Family Services*** - Counseling – Plantation 100 South Pine Island Road Suite# 130 Plantation, FL 33324 **(954) 370-2140 Main**

***MHS*** - Community Youth Services - Family TIES (Children up to 18 years of age) 7031 Taft Street Hollywood, FL 33024 **(954) 985-7000 Main**

***NSU Fischler School*** - Center for Assessment and Intervention 3301 College Avenue Nova Southeastern University Davie, FL 33314 **(954) 262-8620 Main**

***Hallandale Human Services*** - Counseling Services (children from 5 to 17 years of age and free for Hallandale Beach residents) 750 NW Eighth Avenue Austin Hepburn Center Hallandale Beach, FL 33009 **(954) 457-1460 Main**

***Nova*** - Family Therapy Clinic 3301 College Avenue Brief Therapy Institute Fort Lauderdale, FL 33314 **(954) 262-3030 Main.**

***Chrysalis Health*** 3800 West Broward Blvd. Suite 100 Fort Lauderdale, FL 33312

**954-587-1008**

## **Low Cost Food, Clothing, Household Items, Baby items, and Furniture**

- St. Vincent de Paul (Clothing, Furniture, Household Items)  
1211 NE 4th Ave, Fort Lauderdale, FL 33304  
**(954) 462-0716**
- Faith Farm Fort Lauderdale Thrift Store (Clothing, Furniture, Household Items)  
1980 NW 9th Avenue  
Fort Lauderdale, FL. 33311  
Store Hours: Monday – Saturday, 9 am to 6 pm  
Closed Sunday  
**(954) 763-7787**
- Joseph's Storehouse Fort Lauderdale Inc (Low Cost Food)  
2967 NW 27th St,  
Lauderdale Lakes, FL 33311  
**(954) 895-7879**
- Respect Life Ministry (Baby Items, Maternity clothes)  
4747 Hollywood Blvd.  
Suite 103  
Hollywood, FL 33021  
**(954)-981-2922**

### **Veteran's Services**

#### **MISSION UNITED**

<http://www.unitedwaybroward.org/missionunited>

**954-486-4833**

A critical program supporting United States military veterans and their families as they re-acclimate to civilian life. MISSION UNITED focuses on employment services, legal assistance, education, financial services, health and housing support.



## Veteran's Medical and Benefits Resources

[Miami](#) VA Healthcare System  
1201 N.W. 16<sup>th</sup> Street  
Miami, FL 33125  
(305) 575-7000/ (888) 276-1785

William "Bill" Kling VA Clinic  
9800 W. Commercial Blvd.  
Sunrise, FL 33351  
(954) 475-5500

West Palm Beach VA Medical Center  
7305 North Military Trail  
West Palm Beach, FL 33410  
(561)422-8262

[Broward](#) County Veterans' Services  
2995 North Dixie Highway  
Fort Lauderdale, FL 33334-2640  
(954) 357-6622

Florida Department of Veterans' Affairs  
11351 Ulmerton Road, Suite 311-K  
Largo, FL 33778-1630  
(727) 518-3202

Disabled American Veterans #133  
171 SW 2<sup>nd</sup> Street  
Pompano Beach, FL 33066  
(561) 926-4148